



## CAPABILITY STATEMENT



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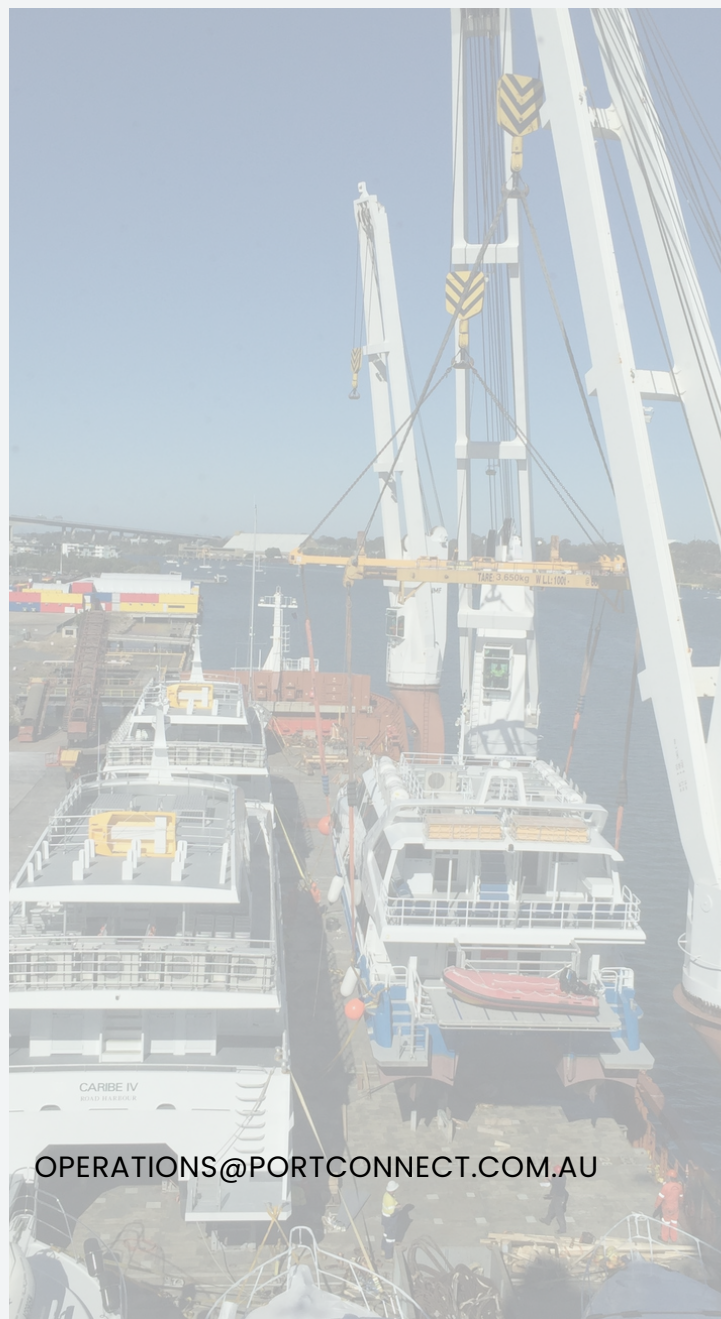
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# SERVICE MODEL

At Port Connect, we are your trusted 24/7 Australian professionals offering comprehensive shipping agency services worldwide. From Full Agency to Husbandry and Protective Agency, we've got you covered for all global ports. As your dedicated ship's agent, we ensure efficient and seamless in-port management, allowing you to focus on your business with confidence. With a commitment to industry best practices and adherence to QHSE standards, we advocate for ship owners, managers, and charterers, providing you with expert support and peace of mind throughout the process. Choose Port Connect as your reliable partner for all your shipping agency needs.

- ✓ Full Agency
- ✓ Charter's Agent
- ✓ Protective Agent
- ✓ Shipper's Agent
- ✓ Bunker Fuel Supplies
- ✓ Port State Control Inspection Assistance
- ✓ Cargo Transportation
- ✓ Crew Charges
- ✓ Crew Medical
- ✓ Customs Formalities
- ✓ Quarantine Formalities
- ✓ Spares Clearance, Storage and Delivery
- ✓ Stevedoring
- ✓ Surveyors
- ✓ Underwater Hull
- ✓ Inspections/Cleaning





# CORE CAPABILITIES

## RISK MANAGEMENT

At Port Connect, our experienced staff manages your entire port experience from start to finish. With meticulous preparation, we cater to your in-port needs and ensure compliance with all Australian and international standards, providing you with a smooth and worry-free journey. Trust Port Connect for seamless coordination and expert support at every port of call.



## FLEXIBILITY

Our compact and agile structure allows us to react swiftly and efficiently 24/7, ensuring we are always there when you need us. We specialise in executing emergency parts deliveries and rush shipments from your vessel to their destination by air or land, minimising potential delays and keeping your operations running smoothly. We take pride in attending to all vessels during their port stay, providing you with dedicated personnel on hand whenever required, 365 days a year.



## SMART STAFFING

Port Connect is a leading provider of smart staffing solutions for ships agency services at various Australian ports. They have a team of specialist ships agency staff strategically positioned across multiple ports in the country. When a vessel arrives at one of these ports, Port Connect will assign a dedicated staff member to work closely with the vessel and its crew.



## PERSONALISED SERVICE

Port Connect is a company that prides itself on offering personalised services to its clients in the maritime industry. Their commitment to exceptional customer care is evident in their round-the-clock availability, ensuring they are on-hand and on-call 24 hours a day. This level of accessibility allows them to respond promptly to their clients' needs and concerns.



# CORE CAPABILITIES

## SCHEDULING

Ensuring that the right equipment is readily available and coordinating cargo shipments worldwide to align with your vessel's transit is of paramount importance. By harnessing cutting-edge global technology, we can keep our clients informed every step of the way and it also allows us to deliver cargos on time.



## VESSEL SERVICES

At Port Connect, we take pride in our highly experienced staff who are experts in handling a diverse range of vessel types, including dry bulk, multi-purpose vessels, tankers, roll-on/roll-off, offshore support, and LNG vessels. Our team is well-versed in managing various types of cargo, from standard shipments to dangerous goods, showcasing their proficiency in handling containers on a regular basis.



## HEALTH AND SAFETY

At Port Connect, we place the highest priority on health and safety regulations, as well as maintaining the utmost ethical standards in our business conduct. Our commitment to safety extends not only to our staff but also to the vessels we handle, the cargo we manage, and the environments we operate in. We strictly adhere to international regulations and recognized industry standards to ensure continuous compliance with these standards, making any necessary adjustments to enhance safety measures.



# CONTACT US



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## Office

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## Ports

Australia Wide

